



Leslie Ann Fox, MA, RHIA, FAHIMA

Curriculum Vitae

Center for Family Consultation (CFC), Evanston, IL, USA 2007 to the Present

- Faculty member in the *CFC Post-graduate Training Program in Bowen Family Systems Therapy* with responsibilities for teaching trainees the application of Bowen Theory in organizations
- Co-facilitator of a Study Group on *Bowen Theory and Meditation*
- Presenter at numerous CFC Conferences on Bowen family Systems Theory
- Member of the Executive Committee
- Co-editor of "[The Systems Thinker](#)", a CFC blog publication,
- Editor of the "CFC NEWS", a quarterly newsletter
- Coordinator of the [CFC website](#)

The Bowen Center for the Study of Family in Washington, DC 2015 to Present

- Co-facilitator and developer of *Bowen Theory in Organizations*, an online program offering for Business Consultants and Leaders using Bowen theory in their work with clients or in their organizations.

Care Communications, Inc. 1976 to 2016

- Co-founder and CEO of Care Communications, Inc., a national health information consulting and outsourcing firm, specializing in healthcare data quality
- Developer of Systems-Based Leadership™, a framework for leadership and consulting based on Bowen Family Systems Theory
- Developer and presenter of numerous training seminars on organizational leadership, change management, health information management and clinical quality assurance
- Consultant and executive coach to health information management departments and organizational leaders in hospitals and long-term care facilities throughout the USA

- Developed and oversaw implementation of data retrieval methods for large scale data collection from patient records in cases of mass litigation, clinical trials, and health-economic outcome studies performed by Health Information Management professionals
- Oversaw the development of software products and technology that supported coding of diagnoses and procedures for research and billing in healthcare organizations
- Presenter at national and local meetings on leading transformative change

Joint Commission on Accreditation of Healthcare Organizations (JACHO) 1973 to 1976

- Program manager in the research and education department
- A pioneer in the development of data retrieval methodologies for clinical quality assurance programs to meet accreditation standards; developed first criteria-based screening methods for peer review studies using discharged patient records in hospitals and healthcare facilities

Publications:

- Fox, Leslie Ann and Baker, Katharine Gratwick. *Leading a Business in Anxious Times: A Systems Approach to Becoming More Effective in the Workplace*, published by Care Communications, Inc., Chicago, IL, 2009
- Author of numerous articles and publications on best practices in health information management, leadership, and change management from 1976 through 2015
- Co-author with Patty T. Sheridan, “Hands-on Help”, a column that appeared monthly in ADVANCE for Health Information Professionals from 1999 through 2015

Education

- DePaul University, Chicago, IL, 1990 to 1993. Master of Arts in Professional Studies, with a concentration in the application of Bowen Family Systems Theory to Organizations
- University of Illinois, Chicago, 1964 to 1968, Bachelors of Science in Medical Records Administration

Faculty and Advisory Boards

- Adjunct professor of Health Information Management at the University of Illinois, Chicago 1990s to 2015
- Advisory board member for the Health Information Technology program at Oakton Community College in Niles, IL, 1990s through 2015

Professional Association

- American Health Information Management Association, Chicago, IL
- Volunteer on numerous committee and special task forces from the 1980s through 2015
- Awards:
 1. Edna K. Huffman award for professional writing in HIM, 1995
 2. Volunteer of the Year Award, 2002

3. Distinguished Member Award, 2007